

GENERAL INFORMATION

- ◆ As a convenience to our dealers, we will drop-ship to your workroom; **however, it is your responsibility and the workroom's to check the color and quality before cutting.**
- ◆ **No allowances after goods are cut.**
- ◆ **Cancelled orders are issued a cancellation number. NO returns will be accepted without this number.**
- ◆ No credit for labor or installation.
- ◆ Claims will not be accepted for fabrics that have been processed with an additional treatment such as flame proofing or backing.
- ◆ To ensure best service all fabric orders must have cuts per width.
- ◆ We do not guarantee exact color match; if exact color is required, please request cutting of present stock.
- ◆ No special orders for fabrics and/or draperies may be canceled.
- ◆ All claims must be received in writing not more than fifteen (15) days from date of invoice. To return material or draperies you must have a Return Authorization (RA). Without this number we cannot accept packages, which are returned to us. To obtain this number, contact our customer service department. Authorized accommodation returns are subject to a twenty-five percent (25%) re-stocking charges plus in/out freight and handling. Fabric must be returned within 30 days of the return authorization date. We will not accept returns on yardage fewer than 15 yards.
- ◆ All sales are sold on the basis that all claims or collections are negotiated in city of Vernon, CA.
- ◆ A late charge of 2% per month, 24% per annum, will be charged on all past due accounts. There will be a \$25.00 net charge on returned checks.
- ◆ Prices F.O.B. our address.
- ◆ Prices subject to change without notice.
- ◆ Approximate pattern repeats can vary slightly. Fabric in stock may vary from samples due to variations in dyelots, yarns and weaves.
- ◆ Fabrics are not guaranteed against fading through exposure to the sun or atmospheric conditions.

We accept payment at the time of shipment only with **VISA®, **American Express®** and **MasterCard®**.**

